

DMS (Device Management Service)

End-of-Availability and End-of-Support Notification

End-of-Availability and End-of-Support Notification for DMS

LiveAction is announcing the end-of-support for the LiveAction DMS (Device Management System). There is no end-of-sale date as the DMS was included as part of LiveWire hardware purchases.

Milestone	Definition	Date
End-of-Support Announcement	Date of notification of End-of-Support	November 1, 2023
End-of-Availability Date	Last date that new LiveWire customers will get access to DMS	December 31, 2023
End-of-Support	LiveAction will terminate support on this date	March 31, 2024 Current customers using DMS must migrate to LiveWire Grid on or before this date.

The DMS is being replaced by LiveWire Grid, which provides improved capabilities over those offered by the DMS. LiveWire Grid requires the purchase of a license. Active DMS users (active as of November 1, 2023) will receive access to Grid. Any customer who wishes to begin using Grid to manage their LiveWire devices should contact their sales representative.