

LiveAction Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

LiveNX 22.X.Y [all Minor and Patch versions of Major release 22]

Report Date:

March 2022

Product Description:

LiveNX focuses on network and application performance use cases for small, medium, and large Enterprises. LiveNX collects a variety of network telemetry – Flows, SNMP, APIs. LiveNX provides network and application visibility across LAN, WiFi, Campus, WAN (including SDWAN), Data Center, and Public Cloud infrastructure. Telemetry (flows in particular) could either be generated by the network infrastructure or via LiveWire, which converts packets to flows. LiveNX also integrates with network controllers such as Cisco vManage, Cisco ISE via APIs for rich contextual telemetry. LiveNX supports a distributed architecture built for scale across large global deployments.

Contact Information:

vputtasubbappa@liveaction.com

Notes:

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

Evaluation Methods Used:

Testing is based on general product knowledge.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable</p>	<p>Web: Certain features of the product are visual representation only such as the Sankey diagram. There is no text equivalent. Electronic Docs: Software: Certain features of the product are</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		visual representation only such as the Sankey diagram. There is no text equivalent. Authoring Tool: Product is not an authoring tool
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: Not Applicable	Web: Certain inputs such as graphical workflows can only be performed via mouse Electronic Docs: These docs don't need any keyboard inputs Software: Certain inputs such as graphical workflows can only be performed via keyboard

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: Product is not an authoring tool
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No such content in the product Electronic Docs: No such content in the product Authoring Tool: Product is not an authoring tool</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>W Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Text on the thick client (also known as Engineering Console) cannot be resized. Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Authoring Tool: Product is not an authoring tool</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Supports Electronic Docs: Supports Authoring Tool: Not</p>	<p>Web: Electronic Docs: Authoring Tool: Product is not an authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Applicable	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool: Product is not an authoring tool
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content in the product Electronic Docs: No such content in the product Software: No such content in the product Authoring Tool: Product is not an authoring tool

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: No such content in the product
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: No such content in the product
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Web: Not Applicable	Web: No such content in the product

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: No such content in the product
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: No such content in the product
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Certain inputs such as graphical workflows can only be performed via a mouse
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Some abbreviations are domain specific that are assumed to be understood by our Users; for e.g.: IP that stands for Internet Protocol
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Some abbreviations are domain specific that are assumed to be understood by our Users; for e.g.: IP that

Criteria	Conformance Level	Remarks and Explanations
		stands for Internet Protocol
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Some of the domain specific items are extremely technical and requires advanced understanding of the networking domain
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: No such mechanism exists
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Product supports overall help but not context-sensitive help
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	Product uses visual representations to provide its functionality
302.2 With Limited Vision	Not Evaluated	Difficult to determine which functionality can be leverage based on limited vision
302.3 Without Perception of Color	Partially Supports	Few functionalities could be difficult if the User does not have perception of color
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Evaluated	Difficult to determine which functionality can be leverage based on limited cognitive ability

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does Not Support	

Criteria	Conformance Level	Remarks and Explanations
402.2.2 Transactional Outputs	Does Not Support	
402.2.3 Speech Delivery Type and Coordination	Does Not Support	
402.2.4 User Control	Does Not Support	
402.2.5 Braille Instructions	Does Not Support	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Does Not Support	
402.3.2 Non-private Listening	Does Not Support	
402.4 Characters on Display Screens	Does Not Support	
402.5 Characters on Variable Message Signs	Supports	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Does Not Support	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	
407.3.2 Alphabetic Keys	Not Applicable	No such component is available in the Product
407.3.3 Numeric Keys	Not Applicable	No such component is available in the Product
407.4 Key Repeat	Not Applicable	No such component is available in the Product
407.5 Timed Response	Not Applicable	No such component is available in the Product
407.6 Operation	Not Applicable	No such component is available in the Product
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	No such component is available in the Product
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	No such component is available in the Product
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	No such component is available in the Product

Criteria	Conformance Level	Remarks and Explanations
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	No such component is available in the Product
407.8.2 Side Reach	Not Applicable	No such component is available in the Product
407.8.2.1 Unobstructed Side Reach	Not Applicable	No such component is available in the Product
407.8.2.2 Obstructed Side Reach	Not Applicable	No such component is available in the Product
407.8.3 Forward Reach	Not Applicable	No such component is available in the Product
407.8.3.1 Unobstructed Forward Reach	Not Applicable	No such component is available in the Product
407.8.3.2 Obstructed Forward Reach	Not Applicable	No such component is available in the Product
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	No such component is available in the Product
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	No such component is available in the Product
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	No such component is available in the Product
408.3 Flashing	Not Applicable	No such component is available in the Product
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Supports	
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<i>412.2 Volume Gain</i>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
<i>412.3 Interference Reduction and Magnetic Coupling</i>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Not Applicable	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	
603.3 Accommodation of Communication Needs	Not Applicable	

Legal Disclaimer (Company)

This report contains information that is confidential and proprietary to LiveAction, Inc. It may not be disseminated without the express prior written consent of LiveAction, Inc. LiveAction, Inc disclaims any and all liability with respect to the information contained in this report.