

DMS (Device Management Service)

End-of-Availability and End-of-Support Notification

End-of-Availability and End-of-Support Notification for DMS

LiveAction is announcing the end-of-support for the LiveAction DMS (Device Management System). There is no end-of-sale date as the DMS was included as part of LiveWire hardware purchases.

Milestone	Definition	Date
End-of-Support Announcement	Date of notification of End-of-Support	December 10, 2024
End-of-Availability Date	Last date that new LiveWire customers will get access to DMS	December 31, 2025
End-of-Support	LiveAction will terminate support on this date	January 1, 2026 Current customers using DMS must migrate to LiveWire Grid on or before this date.

The DMS is being replaced by LiveWire Grid, which provides improved capabilities over those offered by the DMS. LiveWire Grid requires the purchase of a license. Any customer who wishes to begin using Grid, simply upgrade to LiveWire 24.3. If you would like to remain on LiveWire 24.2 or earlier, please contact your account team or LiveAction Support.